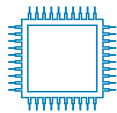




## OPTIPLEX 7480 ALL-IN-ONE

A premium, intelligent 24" all-in-one that delivers best-in-class performance, audio and video.



### POWERFUL PERFORMANCE

Intel® 10<sup>th</sup> Generation up-to 10 Core i9 Processors with optional vPro™ drive the fastest, most manageable OptiPlex yet. Now users can optimize the performance of their top 5 apps with the built-in artificial intelligence of Dell Optimizer ExpressResponse. With dual M.2 slots for Intel® Optane™, SSD and double max memory than previous the generation with 64GB DDR4 memory, experience no lag or delay in productivity.



### IMMERSIVE COLLABORATION

An optional pop-up webcam with Full HD or infrared camera enables smart sign-on. It features a quad mic array and mainstream speaker, now with Intelligent Audio that allows users to select the room environment to enable personalized audio settings for better collaboration. Experience smarter, more secure meetings with the optional Intel Unite® collaboration solution.



### ELEGANT AND EFFICIENT

Upgrade your view with a premium 24-inch InfinityEdge All-in-One. It features Full HD, anti-glare, optional Touch and is VESA-compatible for stand and arm mounting flexibility. Enjoy personalized interaction with a choice of 4 custom All-in-One stands to alter your monitor's height, tilt, and orientation. It is optimized for dual monitors for the ultimate viewing experience, without taking up more space.



### SMART SOLUTION

OptiPlex 7480 All-in-One is built smart and secure as it's tool-less design uses sustainable materials. Lockable port cover, intrusion switch and optional privacy filter provide physical security for peace of mind. It features Windows® 10 Modern Standby enabling an instant on / instant off user experience to achieve low power and constant connectivity.



# Recommended Accessories

## OPTIPLEX 7480 ALL-IN-ONE

### PURPOSE-BUILT FOR OPTIPLEX ALL-IN-ONES



#### OPTIPLEX 7480 ALL-IN-ONE ARTICULATING STAND

Tilt your display forward, backward, or recline to a 60 degree angle. This stand makes touchscreen interaction comfortable.



#### OPTIPLEX 7480 ALL-IN-ONE HEIGHT ADJUSTABLE STAND

Raise, tilt, pivot or swivel your All-in-One with a stand that delivers personalized comfort and viewing angles.



#### OPTIPLEX 7480 ALL-IN-ONE DVD+/-RW ENCLOSED WITH HEIGHT ADJUSTABLE STAND

In this custom Height Adjustable Stand, a DVD+/-RW is integrated into the base of the stand for optimal convenience.



#### DELL OPTIPLEX ALL-IN-ONE PORT COVER

Designed for OptiPlex All-in-Ones this easy to install, streamlined solution secures your ports and protects your investment.

### DISPLAYS AND INPUT DEVICES



#### DELL 24 MONITOR - P2419H

Optimize your workspace with this efficient 23.8" monitor built with an ultrathin bezel, a small footprint and comfort-enhancing features.



#### TARGUS 4VU™ PRIVACY SCREEN FOR 24" WIDESCREEN MONITORS

Protect your information using this privacy screen which reduces the viewing angle to 30 degrees on either side. The privacy screen also blocks glare to reduce eye strain.



#### DELL PRO STEREO HEADSET - UC350

Communicate clearly with a headset optimized to provide in-person sound quality, certified for Microsoft Skype for Business.



#### DELL WIRELESS KEYBOARD AND MOUSE - KM636

Designed with a compact size and full sized keys for accurate typing, this offers the convenience of wireless and clutterfree performance when you are back at your desk.



#### DELL WIRED MOUSE WITH FINGERPRINT READER - MS819

Wired mouse with fingerprint reader offers convenient and secure login and online access without passwords.



#### TARGUS STYLUS FOR CAPACITIVE TOUCH DEVICES

Write accurately and comfortably with a durable stylus that won't scratch your screen. Operates with no power or software required.

# Intelligence built in. Modernization built on.

## Dell Technologies Unified Workspace

We know that having the right device is just the start to a great workday. Employees need intelligent, intuitive and responsive experiences that allow them to work productively and without interruption. According to research, 1 out of every 4 users would question their job and the company they work for if they had a negative experience with their technology.<sup>1</sup>

Dell Technologies Unified Workspace is transforming the employee experience and ensuring IT has proactive, predictive and automated solutions to deliver on the promise of a modern workday, while simplifying their ability to deploy, secure, manage and support their environment.



### DEPLOY

[ProDeploy in the Unified Workspace](#) allows IT to move away from traditional, high-touch, manual deployment, and instead, ship devices preconfigured with company apps and settings from the Dell factory directly to their end users—having end users up and working on day one.



### SECURE

Dell Trusted Devices provide a foundation to a modern workforce environment with invisible and seamless protection to ensure smarter, faster experiences. End users stay productive and IT stays confident with modern security solutions for the Dell Trusted Device.



### MANAGE

[Dell Client Command Suite + VMware Workspace ONE](#) offers integrated capabilities that deliver a unified endpoint management experience for IT, enabling them to manage firmware, OS, and apps from one console, while also creating seamless experiences for end users.



### SUPPORT

ProSupport resolves hardware issues up to 11x faster than the competition. ProSupport for PCs offers 24x7 access to in-region ProSupport engineers who contact IT when critical issues arise,<sup>2</sup> so you can focus on what's next, not what just happened. ProSupport Plus helps IT stay a step ahead and virtually eliminate unplanned downtime due to hardware issues. You get all the capabilities of ProSupport, as well as AI-driven alerts to prevent failures and repairs for accidents.<sup>3</sup>

<sup>1</sup> ESG Research Report. 2019 Digital Work Survey. December 2019.

<sup>2</sup> Based on a Principled Technologies test report, "Spend Less Time and Effort Troubleshooting Laptop Hardware Failures" dated April 2018. Testing commissioned by Dell, conducted in the United States. Actual results will vary. Full report: <http://facts.pt/L52XKM>.

<sup>3</sup> Based on a Principled Technologies test report, "Dell ProSupport Plus with SupportAssist warns you about hardware issues so you can fix them before they cause downtime" dated April 2019. Testing commissioned by Dell, conducted in the United States. Actual results will vary. Full report: <http://facts.pt/0xvze8>. Hardware issues detected by SupportAssist include hard drives, solid state drives, batteries and fans

# Features & Technical Specifications

## OPTIPLEX 7480 ALL-IN-ONE

Feature	OptiPlex 7480 All-in-One Technical Specifications <sup>1</sup>
Processors <sup>1</sup>	10 <sup>th</sup> Generation Intel® Core™ i3-10100, 6 MB Cache, 4 Cores, 8 Threads, 3.6 GHz to 4.3 GHz, 65 W 10 <sup>th</sup> Generation Intel® Core™ i3-10300, 8 MB Cache, 4 Cores, 8 Threads, 3.7 GHz to 4.4 GHz, 65 W 10 <sup>th</sup> Generation Intel® Core™ i5-10400, 12 MB Cache, 6 Cores, 12 Threads, 2.9 GHz to 4.3 GHz, 65 W 10 <sup>th</sup> Generation Intel® Core™ i5-10500, 12 MB Cache, 6 Cores, 12 Threads, 3.1 GHz to 4.5 GHz, 65 W 10 <sup>th</sup> Generation Intel® Core™ i5-10600, 12 MB Cache, 6 Cores, 12 Threads, 3.3 GHz to 4.8 GHz, 65 W 10 <sup>th</sup> Generation Intel® Core™ i7-10700, 16 MB Cache, 8 Cores, 16 Threads, 2.9 GHz to 4.8 GHz, 65 W 10 <sup>th</sup> Generation Intel® Core™ i9-10900, 20 MB Cache, 10 Cores, 20 Threads, 2.8 GHz to 5.2 GHz, 65 W
Chipset	Intel® Q470 Chipset
Operating System Options <sup>1</sup>	Microsoft® Windows 10 Home (64-bit) Microsoft® Windows 10 IoT Enterprise 2019 LTSC (OEM Only) Microsoft® Windows 10 Professional (64-bit) Microsoft® Windows 10 Pro Education (64-bit) NeoKylin 7.0 (China only) Ubuntu 18.04 (64-bit)
Display	23.8-inch, FHD, 1920 x 1080, 60 Hz, Anti-Glare, WLED, Touch, 72% NTSC typical, 250 Nits, IPS, Wide Viewing Angle, Passive pen support 23.8-inch, FHD, 1920 x 1080, 60 Hz, Anti-Glare, WLED, Non-Touch, 72% NTSC typical, 250 Nits, IPS, Wide Viewing Angle
Video Card <sup>2</sup>	Intel® UHD 630 Graphics NVIDIA® GeForce GTX 1650, 4 GB, GDDR5 (optional)
Memory <sup>2,3</sup>	4 GB, 1 x 4 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7/i9 processors 8 GB, 1 x 8 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7/i9 processors 8 GB, 2 x 4 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7/i9 processors 16 GB, 1 x 16 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7/i9 processors 16 GB, 2 x 8 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7/i9 processors 32 GB, 1 x 32 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7/i9 processors 32 GB, 2 x 16 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7/i9 processors 64 GB, 2 x 32 GB, DDR4, 2666 MHz for Intel® Core™ i3/i5 processors, 2933 MHz for Intel® Core™ i7/i9 processors
Wireless <sup>4</sup>	Qualcomm QCA61x4a 802.11ac dual band 2x2 + Bluetooth 4.2 Intel® Wi-Fi 6 AX201, 2x2, (Gig +) + Bluetooth 5.0
Ports	1 RJ-45 port 10/100/1000 Mbps (rear) 1 USB 3.2 Gen 2 Type-C port (side) 1 USB 3.2 Gen 1 Type-A port with PowerShare (side) 1 Universal audio jack (side) 2 USB 3.2 Gen 2 Type-A ports with Smart Power On (rear) 2 USB 3.2 Gen 2 Type-A ports (rear) 1 Line-out audio port (rear) 1 DP++ 1.4/HDCP 2.3 port (rear) 1 HDMI In port (rear) 1 HDMI Out port (rear)
Optical Drive	8x Slimline DVD +/- RW, optional (through Height Adjustable Stand)
Slots	1 SD 4.0 card slot 1 M.2 2230 slot for Wi-Fi and Bluetooth card 2 M.2 2230/2280 slots for SSD/Intel Optane 1 Kensington security-cable slot
Number of Bays	One internal 2.5 inch
Primary Hard Drive <sup>1,5</sup>	2.5-inch, 500 GB, 5400 RPM, SATA HDD 2.5-inch, 1 TB, 5400 RPM, SATA HDD 2.5-inch, 2 TB, 5400 RPM, SATA HDD 2.5-inch, 500 GB, 7200 RPM, SATA HDD 2.5-inch, 500 GB, 7200 RPM, Opal Self-Encrypting FIPS SATA HDD 2.5-inch, 1 TB, 7200 RPM, SATA HDD M.2 2230, 128 GB, Gen 3 PCIe x4, NVMe, Class 35 SSD M.2 2230, 256 GB, Gen 3 PCIe x4, NVMe, Class 35 SSD M.2 2230, 512 GB, Gen 3 PCIe x4, NVMe, Class 35 SSD M.2 2230, 256 GB, Gen 3 PCIe x4, NVMe, Opal Self-Encrypting Class 35 SSD



# Features & Technical Specifications

## OPTIPLEX 7480 ALL-IN-ONE

Feature	<b>OptiPlex 7480 All-in-One Technical Specifications<sup>1</sup></b>												
	M.2 2280, 256 GB, Gen 3 PCIe x4, NVMe, Class 40 SSD M.2 2280, 512 GB, Gen 3 PCIe x4, NVMe, Class 40 SSD M.2 2280, 1 TB, Gen 3 PCIe x4, NVMe, Class 40 SSD M.2 2280, 2 TB, Gen 3 PCIe x4, NVMe, Class 40 SSD M.2 2280, 256 GB, Gen 3 PCIe x4, NVMe, Opal Self-Encrypting Class 40 SSD M.2 2280, 512 GB, Gen 3 PCIe x4, NVMe, Opal Self-Encrypting Class 40 SSD M.2 2280, 1 TB, Gen 3 PCIe x4, NVMe, Opal Self-Encrypting Class 40 SSD												
Intel® Optane™ Memory	M.2 2280, 16 GB, Gen 3 PCIe x4, NVMe, Intel® Optane™ Memory M.2 2280, 32 GB, Gen 3 PCIe x4, NVMe, Intel® Optane™ Memory												
Camera	2.0 MP Full HD Webcam with Pop-up privacy feature Full HD Infrared Webcam (with Windows Hello support)												
Audio and Speakers <sup>1</sup>	4 Channel High Definition Audio with Realtek codec ALC3289 controller												
Power <sup>1</sup>	80 PLUS internal Power Supply Unit (PSU), 220 W typical 92% Efficient PSU (80 PLUS Platinum)												
Dimensions	<table><tr><th>Measurement</th><th colspan="2">Full HD Touch, Full HD Non-Touch</th></tr><tr><td rowspan="2">Dimensions (H x W x D)</td><td colspan="2">Full HD Touch - Height: 13.54 in. (344.00 mm) Width: 21.26 in. (540.20 mm) Depth: 2.07 in. (52.80 mm)</td></tr><tr><td colspan="2">Full HD Non-Touch - Height: 13.54 in. (344.00 mm) Width: 21.26 in. (540.20 mm) Depth: 2.07 in. (52.80 mm)</td></tr><tr><td>Minimum System Weight (lbs./kg)</td><td>Touch - Maximum weight: 13.93 lb (6.32 kg) Minimum weight: 13.11 lb (5.95 kg)</td><td>Non-Touch - Maximum weight: 14.57 lb (6.61 kg) Minimum weight: 13.09 lb (5.94 kg)</td></tr></table>		Measurement	Full HD Touch, Full HD Non-Touch		Dimensions (H x W x D)	Full HD Touch - Height: 13.54 in. (344.00 mm) Width: 21.26 in. (540.20 mm) Depth: 2.07 in. (52.80 mm)		Full HD Non-Touch - Height: 13.54 in. (344.00 mm) Width: 21.26 in. (540.20 mm) Depth: 2.07 in. (52.80 mm)		Minimum System Weight (lbs./kg)	Touch - Maximum weight: 13.93 lb (6.32 kg) Minimum weight: 13.11 lb (5.95 kg)	Non-Touch - Maximum weight: 14.57 lb (6.61 kg) Minimum weight: 13.09 lb (5.94 kg)
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	Full HD Non-Touch - Height: 13.54 in. (344.00 mm) Width: 21.26 in. (540.20 mm) Depth: 2.07 in. (52.80 mm)												
Minimum System Weight (lbs./kg)	Touch - Maximum weight: 13.93 lb (6.32 kg) Minimum weight: 13.11 lb (5.95 kg)	Non-Touch - Maximum weight: 14.57 lb (6.61 kg) Minimum weight: 13.09 lb (5.94 kg)											
Peripherals Options <sup>1</sup>	<b>Stylus:</b> Targus Stylus for Capacitive Touch Devices <b>Keyboards:</b> Dell Premier Wireless Keyboard and Mouse, Dell Wired Keyboard, Dell Wireless keyboard, Dell Smart Card keyboard <b>Mouse:</b> Dell Wired Mouse, Dell Wireless Mouse, Dell USB Laser Mouse, Dell Fingerprint Reader Mouse <b>Audio:</b> Optional external speakers, Dell Pro Stereo Headset <b>Locks:</b> Noble custom AIO Plate Lock, Dell Combination Lock, Dell Premium Lock, Kensington Twin Head Lock, Dell Lockable Port Cover <b>Additional monitors:</b> Qualified with select Dell UltraSharp, Professional, and E-series monitors <b>Stands:</b> OptiPlex 7480 All-in-One Articulating Stand, OptiPlex 7480 All-in-One Height Adjustable Stand, OptiPlex 7480 All-in-One DVD+/-RW enclosed with Height Adjustable Stand, OptiPlex 7480 All-in-One Fixed Stand												
Collaboration Software	Optional Intel Unite® solution and Skype for Business												
Productivity Software	Microsoft® Office 30 Day Trial Microsoft® Office Home and Business 2019 Microsoft® Office Professional 2019												
Software Security	McAfee® Small Business Security 30 Day Free Trial, McAfee® Small Business Security 12-month subscription, McAfee® Small Business Security 36-month Subscription, SafeGuard and Response, powered by VMware Carbon Black and Secureworks, Next Generation Antivirus (NGAV), Endpoint Detection and Response (EDR), Threat Detection and Response (TDR), Managed Endpoint Detection and Response, Incident Management Retainer, Emergency Incident Response, SafeData												
Hardware Security	Dell Lockable port cover (optional), Chassis lock slot support, Noble Custom AIO Plate Lock (optional), Supply chain tamper alerts, Chassis intrusion switch, Trusted Platform Module <sup>6</sup> (Discrete TPM Enabled), SafeBIOS including Dell Off-host BIOS Verification, BIOS Resilience, BIOS Recovery, and additional BIOS Controls, SafeID including Trusted Platform Module (TPM) 2.0, Self-Encrypting Drives (SED), Smart card keyboard (FIPS), D-Pedigree (Secure Supply Chain Functionality), Dell wired mouse with fingerprint reader												
Systems Management	Dell Client Command Suite for In-Band systems management Intel® Standard Manageability or Intel® vPro™ for Out-of-Band systems management												
Regulatory <sup>7,8</sup>	EPEAT registered configurations available, ENERGY STAR qualified configurations available, TCO 8.0 certified configurations available, CEL, WEEE, Japan Energy Law, South Korea E-standby, South Korea, Eco-label, EU RoHS, China RoHS												
Warranty <sup>9</sup>	3 Years Hardware Service with Onsite/In-Home Service after Remote Diagnosis, warranty extensions up to 5 years ProSupport with Next Business Day Onsite Service is available to complement certain warranty options ProSupport Plus for Client is available to complement certain warranty options												
Accidental Damage Services <sup>11</sup>	Accidental Damage Service is available to complement certain warranty options												
Configuration Services	Factory Image load, BIOS Customization, Hardware Customization, Asset Tagging and Reporting												



## OPTIPLEX 7480 ALL-IN-ONE

A premium, intelligent 24" all-in-one that delivers best-in-class performance, audio and video.

1. Offering may vary by region. Some items may be available after product introduction. For complete details, refer to the Technical Guidebook published on [www.dell.com](http://www.dell.com).

2. System Memory and Graphics: Significant system memory may be used to support graphics, depending on system memory size and other factors.

3. 4GB or Greater System Memory Capability: A 64-bit operating system is required to support 4GB or more of system memory.

4. Particular versions of Microsoft Windows may not support the full Bluetooth 4.2 functionality

5. Storage Option: GB means 1 billion bytes and TB equals 1 trillion bytes; actual capacity varies with preloaded material and operating environment and will be less.

6. TPM is available in selected regions.

7. Please refer to [www.epeat.net](http://www.epeat.net) for specific country registration rating and participation.

8. For complete listing of declarations and certifications, refer to the Dell Regulatory and Environmental Datasheet found in the Manuals section of Product Support information [www.dell.com/support/home/us/en/19](http://www.dell.com/support/home/us/en/19).

9. Limited Hardware Warranty: For copy of Ltd Hardware Warranty, write Dell USA LP, Attn: Warranties, One Dell Way, Round Rock, TX 78682 or see [www.dell.com/warranty](http://www.dell.com/warranty).

10. Onsite Service after Remote Diagnosis: Remote Diagnosis is determination by online/phone technician of cause of issue; may involve customer access to inside of system and multiple or extended sessions. If issue is covered by Limited Hardware Warranty ([www.dell.com/warranty](http://www.dell.com/warranty)) and not resolved remotely, technician and/or part will be dispatched, usually within 1 business day following completion of Remote Diagnosis. Availability varies. Other conditions apply.

11. Dell Services: Availability and terms of Dell Services vary by region. For more information, visit [www.dell.com/servicesdescriptions](http://www.dell.com/servicesdescriptions).

# ThunderIT for the REMC SAVE Contract

ThunderIT offers products and services for REMC SAVE contract customers at a discounted price in accordance to the REMC price list.

## Overview for the REMC SAVE contract

REMC SAVE provides large volume contracts for a variety of educational resources, including furniture, school and office supplies, software and digital services, and technology.

The program saves time and money by providing bids compliant with the Michigan Revised School Code that also provides local school districts with the authority to purchase using REMC contracts. The legislation that established REMCs (Michigan Compiled Laws Act 451 Section 380.671), and State Board of Education Rules, enables REMCs to bid on behalf of local school districts and also provide local school districts with the authority to purchase using REMC contracts. All items and vendors are awarded through a sealed bid process by the REMC SAVE Bid Project and approved by the REMC Association.

REMC SAVE is provided as a project of the REMC Association of Michigan for all Michigan schools. REMC SAVE provides large-volume contracts for a variety of educational resources. By using REMC SAVE contracts, Michigan schools have saved more than \$1 billion since 1990. Every dollar saved through REMC SAVE today is one more dollar to invest in instruction tomorrow.

**ThunderIT services the following REMC districts;** REMC 1, REMC 2N, REMC 2C, REMC 2S, REMC 3, REMC 4, REMC 5, REMC 6, REMC 7, REMC 8, REMC 9, REMC 10, REMC 11, REMC 12W, REMC 12E, REMC 13, REMC 14W, REMC 14E, REMC 15, REMC 16, REMC 17, REMC 18S, REMC 18N, REMC 19W, REMC 19E, REMC 20, REMC 21, REMC 22

**ThunderIT services the following REMC customers;** AKIVA HEBREW DAY SCHOOL, BIRNEY MIDDLE SCHOOL, BUSSEY CTR-EARLY CHILDHOOD DEV, DEVRY UNIVERSITY - SOUTHFIELD – CENTRAL, HAMILTON ACADEMY CENTRAL OFFICE, LEONHARD ELEMENTARY SCHOOL, MCINTYRE ELEMENTARY SCHOOL, OAKLAND INTERNATIONAL ACADEMY

Other REMC contract holders include: Inacomp Technical Services Group, Sentinel Technologies, Software Services Group, Insight Direct USA, Information Systems Intelligence, Netech, Secant Technologies, CDW Logistics Inc (CDWG)

## **ThunderIT offers a variety of Solutions & Services to meet your every need**

### **Digital Workplace**

Transform your digital workplace and empower employees to drive your business forward. We deliver flexible, tailored, end-to-end solutions to keep your workforce engaged and productive. With an innovative approach centered around exceptional user experiences.

### **Smart Spaces**

We provide smart workspace solutions to help you deliver consistent network performance and give guests, employees and students an uninterrupted experience.

### **Secure Network Solutions**

Our security solutions help protect your network and critical data from cybersecurity threats

### **Safe Environments**

We believe that employee, student, and customer safety is paramount in any environment. That's why our solutions provide a cloud based platform to help you intuitively manage and monitor physical locations to ensure a safe experience for everyone.

### **Next Generation WiFi**

Power new and improved user experiences with our managed wifi solutions, offering faster speeds for enhanced application experience and more capacity for high density indoor and outdoor environments.

### **Remote Work Solutions**

With our remote work solutions, working away from the office is no big deal. Give employees a secure, optimized connection to your entire network from anywhere.

### **Hybrid Workforce**

We provide a seamless hybrid workforce solution that embraces change and operational scale. Give your employees and customers unrivaled experiences with a cloud platform that unifies best-in-class technologies.



## **Free Network Evaluation & Demo**

ThunderIT offers a FREE Network Evaluation and/or product Demo to help ensure you are well informed and confident when choosing the right Cisco Meraki solution for your needs. During our call we'll architect a custom built Cisco Meraki solution for your business or environment.

## **Migration & Deployment**

ThunderIT offers Migration and Deployment Services for your Cisco Meraki solution. Our experienced team of IT Professionals can configure, deploy and support your products to meet your needs. Our custom solutions ensure maximum efficiency and provide a clear path for your business going forward.

## **Managed Security**

ThunderIT offers the best and most cost-effective solution to lower your risk in a heightened threat environment. Our team of certified Cisco engineers are ready to ensure that your network is secure, and your firewall is optimally configured to defend your business.

## **Mobile device management (MDM) Services**

Our Mobile Device Management (MDM) solution unifies management of thousands of endpoint devices in a secure cloud platform, driving your organization's mobility initiatives, while maintaining an environment of agility and security.

## **Support & Monitoring**

ThunderIT offers network support and monitoring services that are designed to fit the needs of every customer.

## FAQs for the REMC SAVE Contract

**Q: Does REMC SAVE meet the legal requirement for competitive bidding?** A: The legislation that established REMCs (Michigan Compiled Laws Act 451 Section 380.671), and State Board of Education Rules, enables REMCs to bid on behalf of local school districts and also provide local school districts with the authority to purchase using REMC contracts. All items are competitively bid by REMC SAVE and awarded by the REMC Association.

**Q: Who can Use REMC SAVE contracts?** A: The following agencies are eligible to purchase using REMC SAVE contracts: PreK-12 Public, Charter (PSA) and Non-Public Schools, Community Colleges, Universities and Colleges, Public Libraries, Museums, State, County, and Local Government Agencies, Educational Non-profit Organizations and Health Care Facilities. Personal purchases at awarded bid pricing are at the discretion of the vendors.

**Q: What is REMC SAVE?** A: REMC SAVE is a free service of the REMC Association for all Michigan schools. There are 3 staff of REMC SAVE, and they conduct all of the bids and maintain vendor contracts. You can ask your local REMC Center questions. Find your local REMC Center by scrolling down the REMC SAVE home screen to view the map for your region or look up by zip code.

**Q: How do I provide feedback?** A: Your local REMC SAVE contact will always listen to any feedback you wish to provide. If you have feedback about the product, scroll down the home screen at [remcsave.org](http://remcsave.org) and click 'View All Vendors' and you can complete a vendor evaluation form.

**Q: What if my company wishes to become an awarded vendor?** A: Go to [vendorcenter.remcbids.org](http://vendorcenter.remcbids.org) and create an account by clicking Login or Register in the upper right corner. Follow the directions! The only requirement is that you need five Michigan K12 school references. Customers can send their vendor recommendations to their local REMC contact or email [remcsave@remc.org](mailto:remcsave@remc.org)

**Q: How are the vendors and products selected?** A: Products and Vendors are awarded through a competitive bid process. REMC SAVE staff analyzes all bids and make recommendations to the REMC SAVE Advisory Committee for award. Once the REMC SAVE Advisory Committee votes on the award recommendations, they are then voted on by the REMC Association Board of Directors for final award.

**Q: Where do I send my order or contact an awarded vendor?** To contact vendors, navigate to the vendor listing by scrolling down the home screen and click 'view all vendors,' or navigate to <https://www.remcsave.org/vendors>. Click on the vendor name to find their contact information.

**Q: What do I need to include on my purchase order?** Please make sure your purchase order is itemized and includes the REMC item number, the model number/name, the reseller product number (if available), the quantity of each item to be purchased, and the unit price. A quote may be attached, but the purchase order should still be itemized. Sometimes the item numbers for the warranties, accessories, and upgrades are located on the spec sheet, linked from the awarded item page – be sure to include on the Purchase Order.