

Staying ahead of evolving technology

Empower your engineers to **develop and deploy faster**



Did you know?

50%

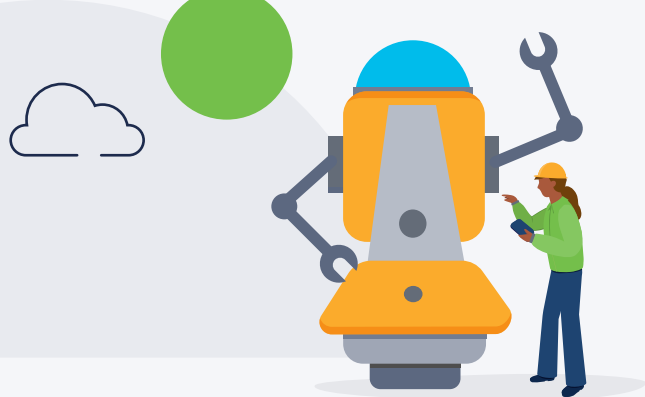
of organizations are speeding adoption of emerging technology to drive competitive advantage.¹ But...

89%

say legacy systems and data silos are hindering their digital transformation.² And...

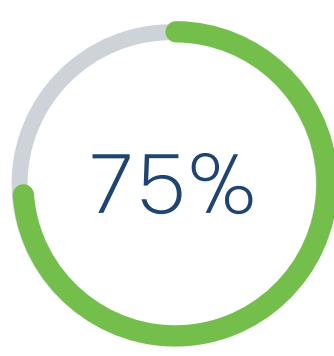
86%

still can't find the talent they need to stay ahead³

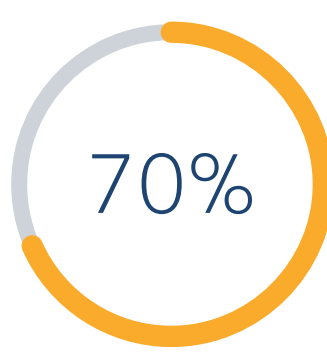


Expertise powered by analytics, insights, and automation to drive digital transformation

Cisco® Business Critical Services can help your team create the right design—the first time—for faster deployment of high-performance solutions and for results, like:



faster solution validation⁴



faster software upgrades⁴



improved ROI on infrastructure migration⁴



lower deployment costs⁴

Cisco Business Critical Services

With our Essentials, Advantage, and Premier tiers, engineering teams gain access to expertise, powered by analytics and insights, to minimize risk and accelerate technology transitions.

Packages include, among other services:



Expert Review Workshops – Testing

Drive faster time to deployment and monetization of new applications and services by completing test cycles faster.

Expert Review Workshops – Design

Ensure your design incorporates Cisco best practices and aligns to your requirements and objectives with a thorough review by a Cisco expert.

Expert Review Workshops – Engineering

Get expert review of your plans, design blueprints, and standards to optimize resiliency, availability, security, and scalability and accelerate outcomes.

Accelerators

Address specific engineering challenges along the adoption lifecycle, with one-to-one remote technical sessions from a Cisco expert.

And engineering teams can create an adaptive workforce and fill skillset gaps with design, development, and testing support or the dedicated Cisco expertise provided by our **Specialized Expertise** Scrum Services and Expert-as-a-Service.



Leveraging Cisco's 35+ years as an industry leader, **Business Critical Services** provides the expert guidance your engineering team needs to accelerate deployment with less risk—so you can drive agility, innovation, and growth.

¹ Harvey Nash/KPMG Survey, 2020

² ZDNet, Sep. 2020

³ Chief Executive Magazine, Sep. 2020

⁴ Cisco internal analysis, 2018