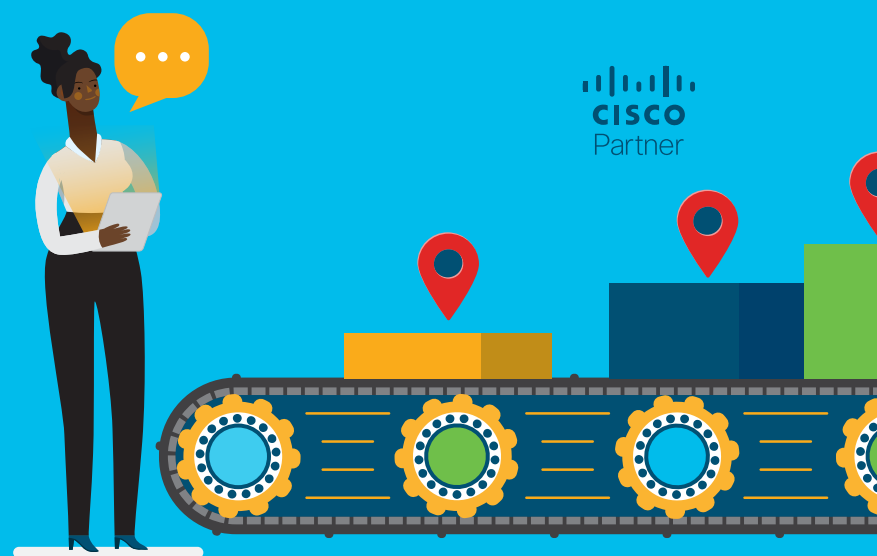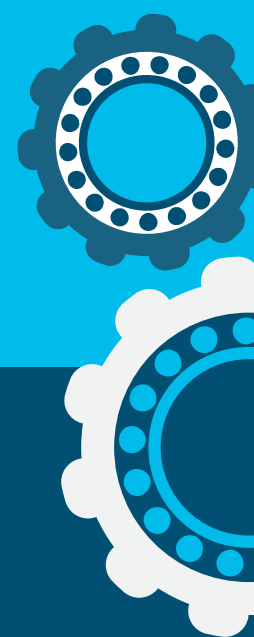# 7 Reasons Your Small Businesses Needs VoIP Now

CISCO
Partner

Small businesses need quick, agile communications systems that easily meet all their needs. Today's customers want low prices and instant gratification, whether you're a 2 or 200-person shop. Therefore, a small business requires the same infrastructure as their larger competition.

Here are seven ways cloud-based VoIP phone services can help your small business meet its big business demands:

1 Reduce Costs

Say goodbye to the maintenance costs and endless capital investments your PBX hardware requires.

With cloud-based VoIP, you pay a predictable, monthly fee.

2 Scale to Size

If you plan on growing your business, you can add and subtract licenses to reflect the demand you need to support.

Easily grow or shrink your number of seats with [service provider]'s cloud VoIP solutions. This really comes in handy if your staff size fluctuates by season.

3 Leave Maintenance to the Experts

CFO, IT manager, president – you already wear too many hats.

[Service provider's] cloud VoIP phone service gives you a single point of contact who manages and maintains all your phone, video conferencing and collaboration needs.

4 Look Big, Pay Less

Give your business the same modern, professional contact center capabilities as your big-box competitors.

These include auto attendant, web chat, call routing, reservationless hd voice and web conferencing, and more.

5 Avoid Downtime

If a fire, flood, or natural disaster strikes your business won't suffer from downtime.

Receive levels of reliability, resilience and security that can be very costly to replicate on your own. These include redundancy, failover and "five nines" availability.

6 Stay Current

With a services-based solution, you automatically get the latest, up-to-date software, without expensive upgrades.

7 Work Mobile

Your customers go for their mobile device first. Make sure you do too.

Meet with vendors, contact customers and collaborate with colleagues from any place, with any device, from only one number.